

Live In-person Study - FAQs

Q: If I have registered and received printed material prior to Jan. 1, 2017 for Live In-Person in AZ, CO or IL, is that material still applicable for class?

A: Yes. This material will still apply as you are an existing student and will be using the TesTeachers online platform to complete your existing course.

Q: If I have purchased Live In-Person prior to Jan. 1, 2017, can I continue to attend as a repeat customer?

A: Yes, you may continue as a repeat customer during your access period. You will need to contact 1.800.586.2253 at least 5 days prior to the class you wish to attend to confirm you are included on the roster. For Illinois Students Only, below are the available dates for Live In-Person Study for students who purchased their TesTeachers online course prior to January 1, 2017:

- February 25th and 26th (Life and Health)
- March 4th and 5th (Life and Health)
- March 9th and 10th (Property and Casualty)
- March 13th and 14th (Life and Health)

Q: If I have registered for Live In-Person prior to Jan. 1, 2017, and did not request a book, will I receive the book when I get to class?

A: Yes.

Q: If I have registered for Live In-Person prior to Jan. 1, 2017, can I still purchase supplemental material?

A: No, supplemental material will not be available for purchase with an existing course on the TesTeachers online platform.

Q: If I have registered for Live In-Person in Arizona or Colorado prior to Jan 1, 2017 can I still earn a certificate?

A: Yes, you will earn your certificate from the existing course. If you do not complete the existing course by March 31, 2017, you will be required to purchase a new course in order to earn your certificate.

Q: Will the Live In-Person Calendars change for 2017?

A: The 2017 calendars can be found here: www.examfxonline.com/calendars/